



## Kaplen JCC Indoor Pickleball Information

### Highlights:

- Join the Official JCC TeamReach for updates. Code is: **JCCOTP2024**
- **Please check the JCC TeamReach the night before your reservation.** The attendance list will be posted there
- Please check in with JCC staff **on time**. Your reservation begins at the scheduled start of your time slot, regardless of arrival time. Cancellations must be made at least **ONE HOUR** in advance. If you are **15 minutes late** or more, your reservation will be relinquished
- We ask that **after each game**, you return to the front of the gymnasium and place your paddles on the rack system to ensure that players are rotated  
**\*The only time this is not required is when there are no players waiting to join a game**
- **No new games** will start during the last five minutes of each session (See Pickleball Hours at the JCC)
- As part of our rule-enforcement process, individuals will receive **two verbal warnings before losing reservation privileges for one week**

### Indoor Pickleball Hours at the JCC:

- Indoor pickleball reservations are available from 7am-1pm Monday, Wednesday, Thursday, and Friday, broken down into 90-minute time slots  
**\*Availability is subject to change dependent on JCC programming\***
- The time slots will be as follows:
  - 7:00 – 8:30am (Last new game at 8:24am)
  - 8:30 – 10:00am (Last new game at 9:54am)
  - 10:00 – 11:30am (Last new game at 11:24am)
  - 11:30 – 1:00pm (Last new game at 12:50pm as pickleball ends at 1:00pm)

### Reservations:

- JCC members can make a reservation up to 7 days in advance **only using the JCCOTP App**
  - Members are limited to **1 reservation per day** using the JCCOTP app.
- Non-members must call the same day to confirm availability
  - If the desired time is available, a guest reservation will be made to hold your spot, and the \$25 drop-in fee is to be paid when checking in at the Wellness Desk
  - First-time non-member Picklers are encouraged to **arrive 5-10 minutes prior** to the start of their reservation start time to allow ample time for check-in.
- **Any changes to your reservation must be made promptly in the JCCOTP App**

### Indoor Pickleball Etiquette:

- A maximum of 18 people are permitted in the Kaplen Gymnasium per 90-minute time slot for Indoor Pickleball
- Reservation swaps are to be done **on the JCC App only**
- We ask that you arrive no more than **15 minutes before your time slot**
- Please check-in at the Health & Wellness Desk on arrival **AND** sign-in with JCC staff member in the Kaplen Gymnasium upon entry
- Indoor Pickleball play requires an Indoor Pickleball reservation. If you have technical issues with making one, please ask an associate at the Health and Wellness desk
- We kindly ask the last person to please wheel the pickleball nets to the back of the gymnasium and return the ball hopper to the Health & Wellness Desk. Please make sure that all balls are picked up before you leave



## Kaplen JCC Pickleball Code of Conduct



At Kaplen JCC on the Palisades, we strive to create an inclusive, respectful, and enjoyable environment for all our pickleball members and participants. These behavioral expectations are designed to ensure everyone can enjoy the game, feel welcome, and foster a positive community. By participating in pickleball activities at our facility, you agree to uphold these standards.

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### 1. Respect for Others

- **Sportsmanship:** Always demonstrate good sportsmanship, whether winning or losing. Cheer for successes, acknowledge mistakes gracefully, and keep the atmosphere positive.
- **Courtesy:** Treat fellow members, opponents, and staff with respect. Refrain from using inappropriate and offensive language, gestures, or behavior.
- **Inclusivity:** Welcome players of all skill levels. Encourage and support newer or less experienced members to help grow the pickleball community.

### 2. Respect for Rules and Equipment

- **Facility Rules:** Abide by all posted rules and guidelines for the pickleball courts and surrounding areas.
- **Court Usage:** Be mindful of time limits and court rotation policies to ensure everyone has a fair chance to play.
- **Equipment Care:** Treat shared equipment and court facilities with care. Report any damage or issues to staff promptly.
- **Timeliness:** Be punctual to ensure all players get a full and enjoyable Pickleball experience.

### 3. Conflict Resolution

- **Stay Calm:** If disagreements arise, handle them calmly and respectfully. Engage in constructive dialogue to resolve issues.
- **Staff Support:** If a conflict cannot be resolved among players, seek assistance from staff or the designated gym supervisor.

### 4. Safety and Conduct

- **Safety First:** Follow proper safety guidelines to prevent injuries. Be aware of your surroundings and avoid behaviors that could endanger yourself or others.
- **Fair Play:** Adhere to the official pickleball rules and avoid actions that give an unfair advantage or disrupt the game.
- **No Intimidation:** Avoid aggressive behavior, intimidation, or actions that could make others feel uncomfortable.

### 5. Communication and Feedback

- **Open Dialogue:** Feel free to share suggestions, concerns, or ideas with staff in a respectful and constructive manner.
- **Positive Tone:** Use encouraging language when giving feedback to fellow players during or after games.